SERVICE HOTLINE

REFERENCE NUMBER: 198/2014 21 October 2014

JSE COMMUNICATION SESSION ON TUESDAY, 21 OCTOBER 2014

Further to the JSE communication presentation, held on Tuesday 21 October 2014, regarding the new JSE internal structure and <u>new client</u> <u>service model</u> please find below the link to the presentation:

https://www.jse.co.za/services/technologies/market-communicationpresentations

Clients are advised that the new client service model is effective from 21 October 2014, <u>except</u> for Commodity Derivatives Clients where the new client service model will be effective from 3 November 2014.

JS≣

Johannesburg Stock Exchange

Tel: +27 11 520 7000 Fax:+27 11 520 8584

www.jse.co.za

Market / Service:

JSE Equity Market

- JSE Derivative Markets
 - Equity Derivatives
 - Currency Derivatives
 - Commodity Derivatives
- JSE Interest Rate Market

Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@jse.co.za